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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application Serial No. .... 09/897,162  
 Filing Date ..... Jun 29, 2001  
 Inventorship..... Black et al.  
 Applicant..... Microsoft Corporation  
 Group Art Unit ..... 2174  
 Examiner ..... TRAN, MYLINH T  
 Attorney's Docket No. .... MS1-741US  
 Title: Context-Sensitive Help for a Web-Based User Interface

#4/A  
3-17-04  
am

**RESPONSE TO NON-FINAL OFFICE ACTION DATED  
DECEMBER 22, 2003**

To: Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-14503

From: Brian G. Hart (Tel. 303-539-0265 x 241; Fax 303-539-0270)  
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**INTRODUCTORY COMMENTS**

This communication is responsive to the Office Action dated December 22, 2003, for which a three-month shortened statutory period for response is set for March 22, 2004. Please amend the above-captioned application as follows:

**Amendments to the Specification** begin on page 3 of this paper

**Amendments to the Claims** begin on page 4 of this paper

**Remarks/Arguments** begin on page 14 of this paper.